



Claudio Gallottini

has successfully completed the ISO/IEC 17065

Conformity Assessment-Requirements for Bodies Certifying Products, Process and Services

Date: December 26, 2018 (8 hours)

CONTENT OF TRAINING:

A. ISO/IEC 17065

1. SCOPE

2. NORMATIVE REFERENCES

3. TERMS AND DEFINITIONS

4. GENERAL REQUIREMENTS

- 4.1 LEGAL AND CONTRACTUAL MATTER
- 4.2 MANAGEMENT OF IMPARTIALITY
- 4.3 LIABILITY AND CONTRACTUAL MATTERS
- 4.4 NON-DISCRIMINATORY CONDITIONS
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- 4.6 PUBLIC AVAILABLE INFORMATION

5. STRUCTURAL REQUIREMENTS

- 5.1 ORGANIZATIONAL STRUCTURE AND TOP MANAGEMENT
- 5.2 MECHANISM FOR SAFEGUARDING IMPARTIALITY

6. RESOURCE REQUIREMENTS

- 6.1 CERTIFICATION BODY PERSONNEL
- 6.2 RESOURCES FOR EVALUATION

7. PROCESS REQUIREMENTS

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- 7.2 APPLICATION
- 7.3 APPLICATION REVIEW
- 7.4 EVALUATION

➤ 7.5 REVIEW

➤ 7.6 CERTIFICATION DECISION

➤ 7.7 CERTIFICATION DOCUMENTATION

➤ 7.8 DIRECTORY OF CERTIFIED PRODUCTS

➤ 7.9 SURVEILLANCE

➤ 7.10 CHANGES AFFECTING CERTIFICATION

➤ 7.11 TERMINATION, REDUCTION, SUSPENSION OR WITHDRAWAL OF CERTIFICATION

➤ 7.12 RECORDS

➤ 7.13 COMPLAINTS AND APPEALS

8. MANAGEMENT SYSTEM REQUIREMENTS

➤ 8.1 OPTIONS

➤ 8.2 GENERAL MANAGEMENT SYSTEM DOCUMENTATION

➤ 8.3 CONTROL OF DOCUMENTS (OPTION A)

➤ 8.4 CONTROL OF RECORDS (OPTION A)

➤ 8.5 MANAGEMENT REVIEW (OPTION A)

➤ 8.6 INTERNAL AUDITS (OPTION A)

➤ 8.7 CORRECTIVE ACTIONS (OPTION A)

➤ 8.8 PREVENTIVE ACTIONS (OPTION A)

➤ **ANNEX A** (INFORMATIVE)

➤ PRINCIPLES FOR PRODUCT CERTIFICATION BODIES AND THEIR CERTIFICATION ACTIVITIES

➤ **ANNEX B** (INFORMATIVE)

➤ APPLICATION OF THIS INTERNATIONAL STANDARD FOR PROCESS AND SERVICE

B. ISO/CASCO – POLICY – COMMITTEE ON CONFORMITY ASSESSMENT

Instructors: Marlene Moore

Lane Hallenbeck
VP Accreditation Services